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Vendor:Apple

Exam Code:9L0-410

Exam Name:OS X Support Essentials 10.7 Exam

Version:Demo

QUESTION 1

Which process will let you start up a computer in target disk mode?

- A. Start up the computer from the Mac OS X Install DVD, then choose Target Disk Mode from the Utilities menu.
- B. Hold down the S key on the keyboard while the computer starts up, then type the command `reboot target`.
- C. Hold down the T key on the keyboard while the computer starts up, until a FireWire icon appears on the screen.
- D. Hold down the Option key on the keyboard while the computer starts up, until a dialog appears, then select Target Disk Mode from the dialog.

Correct Answer: C

QUESTION 2

In a default installation of Mac OS X, which user accounts can run the `sudo` command?

- A. User accounts defined in the `/var/sudoers` file.
- B. User accounts defined as members of the staff group.
- C. User accounts defined as members of the admin group.
- D. User accounts that have the Terminal application listed in the System tab of Parental Controls preferences.

Correct Answer: C

QUESTION 3

Which permission in a default Mac OS X installation makes the root level of each user's home folder accessible to Guest users who log in locally?

- A. Everyone has Read only access to user home folders.
- B. Everyone has Read and Write access to user home folders.
- C. The staff group has Read only access to user home folders.
- D. The wheel group has Read only access to user home folders.
- E. The staff group has Read and Write access to user home folders.

Correct Answer: A

QUESTION 4

Web pages will not load on a Mac OS X v10.7 computer. Which three troubleshooting steps can help you identify the

cause? Choose three - partial credit possible.

- A. Verify network settings in Network preferences.
- B. Confirm network connectivity using Internet Connect.
- C. Confirm network connectivity using Network Diagnostics.
- D. Test direct IP connectivity using Network Utility's Ping command.
- E. Confirm network activity using the Activity Report in Network Monitor.
- F. Verify the presence of DNS servers on the network using Network Utility's DNS Scan command.

Correct Answer: ACD

QUESTION 5

A new, 5 MB file named text.rtf was backed up by Time Machine once, but the file has been edited since then, and is now 6 MB. It is about to be backed up by Time Machine again. How will Time Machine handle this backup?

- A. Time Machine will copy the 6 MB file to the backup drive, and delete the original backup copy of the file from the backup drive.
- B. Time Machine will copy the 6 MB file to the backup drive, and keep both the new backup file and the original backup file on the backup drive.
- C. Time Machine will identify the 1 MB of file changes, copy those changes to a new file on the backup drive, and keep both the new backup file and the original backup file.
- D. Time Machine will identify the 1 MB of file changes, copy those changes to a new file on the backup drive, then create a 500 KB parity file, and keep all three files: the two new files representing the 1 MB of file changes, and the original backup file.

Correct Answer: B

QUESTION 6

Which application environment is NOT supported by Mac OS X v10.7?

- A. BSD
- B. X11
- C. Java
- D. Cocoa
- E. Carbon
- F. Classic

Correct Answer: F

QUESTION 7

In what order do these Mac OS X components load at startup?

- A. 1. Firmware2. Booter3. Kernel
- B. 1. Booter2. Kernel3. Firmware
- C. 1. Kernel2. Firmware3. Booter
- D. 1. Firmware2. Kernel3. Booter

Correct Answer: A

QUESTION 8

You have both Preview and Adobe Reader installed on a Mac OS X v10.7 computer. Both applications can open PDFs. When you double-click a PDF file in the Finder, the file automatically opens in Preview. How can you set the file to open by default in Adobe Reader instead?

- A. Edit the users FileBindings.plist file so that Adobe Reader is the value for the key, PDF.
- B. Open Finder Preferences, select PDF under File Type, and choose Adobe Reader from the pop-up menu.
- C. Hold down the Option key while double-clicking the file icon, and choose Adobe Reader from the dialog.
- D. Select the file icon, choose Get Info from the Finders File menu, click the Open with disclosure triangle in the Info window, and choose Adobe Reader from the Open with pop-up menu.

Correct Answer: D

QUESTION 9

You cannot connect to a web server from your Mac OS X v10.7 computer. How can Traceroute help you troubleshoot this issue?

- A. Traceroute can determine if the web server is configured correctly.
- B. Traceroute can determine if the DNS server is configured correctly.
- C. Traceroute can determine if the server that the web service is running on has a firewall.
- D. Traceroute can determine if each of the routers between your computer and the web server are responsive.

Correct Answer: D

QUESTION 10

A standard user enabled FileVault on his account, and did not enter a hint for his account password in Accounts

preferences. Now he has lost his account password. Which procedure can an admin user follow to let this user log in again?

- A. Log in to the admin user account, open Keychain Access, open the user's loginkeychain, and then let the user view the account password.
- B. Select the standard user account at the Login window, click the Reset Password button, enter the master password, and then reset the account password.
- C. Log in to the admin user account, open Accounts preferences, click the Reset Password button, enter the admin user's password, and then reset the standard user's account password.
- D. Log in to the admin user account, change the privileges on the user's home folder, mount the home folder image using Disk Utility, and then reset the password in Accounts preferences.

Correct Answer: B

QUESTION 11

You enter the command `rm -R /Applications/Exec.app` in the default shell in a Mac OS X Terminal window. What role does the string `"/Applications/Exec.app"` play in this command?

- A. A flag that redirects the command
- B. A switch that modifies the argument
- C. An option that modifies the command
- D. The command that the shell executes
- E. The argument that the command acts on

Correct Answer: E

QUESTION 12

A Mac OS X v10.7 client computer is connected to both an Ethernet and an AirPort network. How do you specify which interface the computer will use to access the Internet?

- A. Use Internet Connect to select the preferred interface, and disable the other interface(s).
- B. Use the Set Service Order action to move the preferred interface to the top of the Service Order list.
- C. Assign a public IP address to the preferred interface, and a private IP address to the other interface(s).
- D. Enter a DNS configuration for the preferred interface, and delete the DNS configuration for the other interface(s).

Correct Answer: B

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