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Vendor:Avaya

Exam Code:72301X

Exam Name:Avaya Aura Communication Applications
Support Certified Exam

Version:Demo

QUESTION 1

Which three statements about the Avaya Session Border Controller for Enterprise (SBCE) are true? (Choose three.)

- A. Split horizon DNS with FQDN is recommended to allow smartphones to seamlessly register with Avaya Session Border Controller for Enterprise, when out of range of Wi-Fi over the Mobile network, and register direct with Avaya Aura Session Manager when connected to a corporate Wi-Fi.
- B. You must use HTTPS as opposed to HTTP when web browsing to the Element Management System (EMS).
- C. When ignoring traffic considerations, it is possible to co-reside WebRTC, Remote Worker, and SIP Trunking applications on the same Avaya Session Border Controller for Enterprise (SBCE).
- D. Remote Worker and SIP Trunking can use the same IP addresses for both services.
- E. You can SSH to Avaya Session Border Controller for Enterprise using PuTTY with standard port 22.

Correct Answer: ABE

QUESTION 2

A customer reports that they cannot place calls to the Public Network using the SIP Service Provider after a technician had finished fixing an issue in the Session Border Controller (SBC). Within Avaya SBC, in which three places do you check the configuration of the SIP Trunks? (Choose three.)

- A. PPM Services
- B. Media Interface
- C. Routine Configuration
- D. Signaling Interfaces
- E. Server Configuration

Correct Answer: CDE

QUESTION 3

A customer called is stating they cannot place WebRTC calls. You discover that Avaya Breeze TTM has not been configured to allow Cross-origin Resource Sharing (CORS). How would you allow cross-origin resource sharing for all?

- A. Use SSH to Avaya Breeze TM and edit the /etc/config.properties file.
- B. Use Avaya Aura System Manager (SMGR) web GUI to access the Breeze>; Configuration > Attributes, then select the webRTC attributes and check the box Allow Cross-origin Resource Sharing.
- C. Use Avaya Aura System Manager (SMGR) web GUI to access the Inventory>; Manage Elements. Edit the Avaya Breeze TM element, and check the box Allow Cross-origin Resource Sharing.

D. Use Avaya Aura System Manager (SMGR) web GUI to access Breeze>; Configuration > HTTP Security > HTTP CORS tab, the check the box Allow Cross-origin Resource Sharing for all.

Correct Answer: D

QUESTION 4

After upgrading Avaya Aura Application Enablement Services (AES), the customer's CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

- A. Access the TSAPI web interface to monitor AES.
- B. Access the AES command line, and run thestatus aevcs cti-linkcommand.
- C. Access the AES web console, and view the services status in the AES menu.
- D. Access Communication Manager (SAT), and run thestatappcommand to view AES services status.
- E. Using Communication Manager's System Administration Terminal (SAT), run thestatus aevcs ctlinkcommand to see the service state.

Correct Answer: CE

QUESTION 5

In Avaya Aura Messaging (AAM), which Command Line Interface command produces the same output as what is shown on the Process Status Results page in the AAM Web GUI?

- A. sysstatus
- B. vmstat
- C. appstat
- D. statapp

Correct Answer: D

QUESTION 6

Which statement about Avaya Session Border Controller (SBC) is true?

- A. The Avaya SBC secures and authenticates Integrated Services Digital network (ISDN) calls placed to/from the Public

Switched Telephone Network (PSTN).

B. The Avaya SBC is the enabling and secure pivot point for SIP Communications in and out of the Enterprise.

C. The Avaya SBC is a service within System Manager (SMGR) to support deployments.

D. The Avaya SBC is the enabling and secure pivot point for H.323 Communications in and out of the Enterprise.

Correct Answer: B

QUESTION 7

Which statement about Instant Message and Presence delivery to a SIP Remote Worker is true?

A. IM is sent/from to a Remote Worker via Session Manager and SBCE; Presence notifications are relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

B. Presence and IM is delivered to SIP Remote Workers without passing through Session Manager.

C. Presence notifications and IM are sent to a Remote Worker via Session Manager and Avaya SBCE.

D. Presence notifications are sent to a Remote Worker via Session Manager and SBCE; IM is relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

Correct Answer: D

QUESTION 8

traceSBC is a tool that can be used to trace the calls that cross through the Avaya Session Border Controller (SBC), calls to the public network, or calls from the public network. Which two statements describe another function of traceSBC? (Choose two.)

A. traceSBC can only be used to view PPM messages if they are transported using HTTP instead HTTPS

B. traceSBC can trace SIP trunk calls but not Remote Workers calls at the same time

C. traceSBC command can be used from CLI ipsec user

D. traceSBC can be used to view STUN/TURN messages.

E. traceSBC parses Avaya SBCE log files and displays SIP and PPM messages, you can use the tool even in case of TLS and HTTPS

Correct Answer: DE

QUESTION 9

In an Avaya Aura Presence Services (PS) message flow, which type of message does a Remote Worker first send to PS?

- A. NOTIFY
- B. SUBSCRIBE
- C. OPTIONS
- D. REGISTER

Correct Answer: B

<https://andrewjprokop.wordpress.com/2014/05/20/implementing-presence-with-sip/>

QUESTION 10

Which three protocols assist the WebRTC functionality to overcome the Network Address Translations (NAT) challenges? (Choose three.)

- A. ICE
- B. SRTCP
- C. TURN
- D. HTTPS
- E. STUN

Correct Answer: ACE

QUESTION 11

Considering the message flow to an Avaya Aura Contact Centre (AACC) Agent Desktop, which protocol is used to communicate between Avaya Aura Communication Manager (CM) and Avaya Aura Application Enablement Services (AES)?

- A. WCF
- B. ASAI/TSAPI
- C. DMCC/TSAPI
- D. TR87

Correct Answer: D

Reference: <https://www.avaya.com/en/documents/avaya-aura-application-enablement-services---uc4303.pdf>

QUESTION 12

Which statement about Avaya Tier 2/Business Partners is true?

- A. They immediately escalate to Tier 3 as issue is encountered.
- B. They describe the problem to Tier 3 in an escalation ticket and Tier 3 isolates and resolves the issue.
- C. They isolate issue, resolve issue then escalate to Tier 3 for corrective action.
- D. They isolate the issue, and if no root cause is found, escalate to Tier 3 to resolve the issue.

Correct Answer: D