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Vendor:Avaya

Exam Code:72201X

Exam Name:Avaya Aura Core Components Support
Certified Exam

Version:Demo

QUESTION 1

What documents are expected to be filled out by customers/partners before contacting support in Avaya's Diagnostic Methodology program?

- A. Problem Clarification
- B. Cause
- C. Knowledge Management
- D. Details/Findings
- E. Problem Statement
- F. Troubleshooting steps taken

Correct Answer: ACE

QUESTION 2

What is the function of a Virtual Network Region?

- A. It allows one Network Region to temporarily use bandwidth allocated to another Network Region if it runs out of bandwidth.
- B. It makes DSP resources available in other Network Regions.
- C. It allows Inter-Gateway Alternate Routing (IGAR).
- D. It prevents oversubscription of WAN links for interconnecting Network Regions with different bandwidth limitations.
- E. It enables the use of different codecs between Network Regions.

Correct Answer: D

QUESTION 3

In Avaya Aura Communication Manager (CM), what are the three valid formats of the list trace command? (Choose three.)

- A. List trace tac 701
- B. List trace ras ip-address 135.60.232.213
- C. List trace previous
- D. List trace 1031711
- E. List trace next

F. List trace ssm

Correct Answer: ABC

QUESTION 4

In the context of the 8D Troubleshooting Methodology, what Discipline is associated with the decision to temporarily use TCP in place of TLS?

- A. Discipline 1 - Establish the Team
- B. Discipline 2 - Describe the Problem
- C. Discipline 3 - Develop Interim Containment Actions
- D. Discipline 4 - Determine Root Cause
- E. Discipline 5 - Choose and Verify Corrective Actions

Correct Answer: C

QUESTION 5

What is the reason why the initial REGISTER request from a SIP endpoint is rejected by Avaya Aura Session Manager (SM)?

- A. The initial REGISTER request does not contain authentication details.
- B. The initial REGISTER request is rejected only if the user provided the wrong security code/password.
- C. It must confirm the reliable delivery of this initial REGISTER request.
- D. System manager needs time to look-up the Communication Address in its database.
- E. The initial REGISTER request contains an invalid contact header.

Correct Answer: A

Source: <https://downloads.avaya.com/css/P8/documents/100175557>

QUESTION 6

In addition to System Parameters IP options in Communication Manager, System Manager SIP User Communication Profile (remote worker settings), and Media Server (AAMS) Public Network settings, which other area may require troubleshooting for a remote worker connected to a public network, over an office worker connected to the corporate private network?

- A. SIP User Profiles in System Manager

B. System Parameters sip options in Communication Manager

C. Session Border Controller configuration

D. Media Server (AAMS) Private Network settings

E. Firewall rules on the remote worker's device

Correct Answer: C

QUESTION 7

Which Linux command allows you to view the installed certificates on Avaya Aura Communication Manager (CM)?

A. tlscertmanage

B. show certs

C. displaycertificates

D. start certmanager -f

E. viewcerts

Correct Answer: A

QUESTION 8

Which critical Avaya Aura Communication Manager (CM) information can be obtained from the ECS log located in the /var/log/ecs directory? (Choose all that apply.)

A. Licensing status

B. Denial events

C. Alarms and errors

D. A log of system restarts

E. Capacity and certificate status

F. Status of System Manager

Correct Answer: CD

QUESTION 9

Which three statements are true regarding Avaya Aura 7.x? (Choose three.)

- A. Avaya Aura Communication Manager (CM) performs Collaboration Services.
- B. The database in Avaya Aura Media Server (AAMS) is periodically synchronized with System Manager (SMGR).
- C. Avaya Aura Session Manager (SM) performs SIP Session Management and Bandwidth Management.
- D. System Manager (SMGR) frequently sends heartbeats to SIP Entities.
- E. Presence Services in Avaya Aura 7 are hosted as an Avaya Breeze?snap-in.
- F. Avaya Aura Messaging provides unified messaging for email, voicemail, and fax messages.

Correct Answer: CDE

QUESTION 10

Which two methods are used to obtain Avaya Aura Communication Manager (CM) software version information? (Choose two.)

- A. In CM SMI, navigate to Administration > Server Maintenance > Server > Software Version.
- B. In Avaya Aura System Manager (SMGR), navigate to Services>; Inventory>; Managed Elements.
- C. In Linux, issue the swversion. command.
- D. In Linux, issue the software version show.command.
- E. In CM SAT, issue the display software version. command.
- F. In CM SAT, issue the list software version. command.

Correct Answer: AC

QUESTION 11

Which event packages would you expect to see an AST Endpoint subscribe to in Avaya Aura System Manager?

- A. dialog, avaya-cm-feature-status, avaya-ccs-profile, reg and message
- B. avaya-cm-feature-status, entity links, reg and message-summary
- C. avaya-ccs-profile, network status and message-summary dialog
- D. dialog, avaya-cm-feature-status, avaya-ccs-profile and network status
- E. entity links, avaya-cm-feature-status, avaya-ccs-profile and reg

Correct Answer: A

QUESTION 12

How can you obtain a list of Avaya Aura Communication Manager (CM) alarms that have been raised today, including previous alarms that are no longer active using CM SAT?

- A. Execute the display alarms previous command and hit F3.
- B. Execute the display alarms command, then change the '\\Previous ?\\' field from N to Y and hit F3.
- C. Execute the display alarms command, then change the '\\Resolved ?\\' field from N to Y and then hit F3.
- D. Execute the display alarms command, then change the '\\Historical ?\\' field from N to Y and hit F3.
- E. Execute the display alarms active command and hit F3.

Correct Answer: B